GITY OF GLASGOW COLLEGE

Board of Management

| Date of Meeting | Wednesday 11 November 2020 |
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| Paper No. | BoM2-B |
| Agenda Item | 3.2 |
| Subject of Paper | Strategic Risk Review |
| FOISA Status | Disclosable |
| Primary Contact | Paul Clark, College Secretary/Planning |
| Date of production | 5 November 2020 |
| Action | For Approval |

1. Recommendations

1. To review and approve the College Risk Register, noting the recent changes in some risk scores reflecting the ongoing COVID-19 crisis, the associated impacts upon College operations and financial position, and the management of these.

2. Purpose of report

2.1 The purpose of this report is to enable a review of the College Risk Register, with current risk scores.

3. Context

- 3.1 Risk Management is a key component of the College's internal control and governance arrangements, and as such is an important responsibility of the Senior Management Team, Board Committees, and the Board of Management. The risks listed on the Risk Register have been identified by SMT and Board Committees, as the current strategic risks faced by the College. The risks are aligned within the same framework of four strategic themes as the College Strategic Plan, and those included in the Risk Register have potential impacts on one or more of the College's strategic priorities.
- 3.2 A full review of strategic risks is undertaken regularly by senior Risk "owners", senior managers as appropriate, and Board Committees. All Risk MAPs are updated accordingly and reported to the appropriate Board Committees. The attached risk Register reflects the status of these risks within the current cycle of Risk Reviews as at 5 November 2020.

4. Impact and implications

- 4.1 The effective management and control of risks is essential to the on-going stability and future growth of the College, with clear implications in terms of potential impact upon College students and staff, as well as the College's wider reputation. All strategic risks have potential strategic impact upon the College. The College Risk Register includes matters relating to legal compliance.
- 4.2 Several strategic risks are financial and developmental in nature, and potentially constitute a threat to the College's stated strategic priority to "Maintain our long-term financial stability" and "diversity of income and sustainable development" (Ref College Strategic Priorities 7 and 8). These risks and associated management action plans currently reflect the actual and projected consequences of the Covid-19 crisis.
- 4.3 Performance management and improving performance are identified as areas of strategic risk, due to the potential impact on reputation, the student experience, and funding.
- 4.4 Regional and sectoral considerations are included in the process of risk management, and are reflected in the risk documentation.

Appendix: Risk Register (at 05 November 2020)



| ON BOLL | | k Reg | ister: | 05 No | vembe | r 2020 | | | | | | |
|---------------------------|--|---------|--------|----------------|--------------------|--------|-------------------|------------------------|-------------------------|---|--|------------------------|
| RISK DETAIL | | | | | CURRENT EVALUATION | | | AIM and PROGRESS | | | RISK TREATMENT | |
| Strategic Theme | Risk Name | Risk ID | Level | Risk Owner | Likelihood | Impact | Net Risk Score | Gross Risk Score | Target Risk Score | Risk Movement/ Comments | Link to Risk Mgt Action Plan (MAP) | Date of last review |
| Students | Failure to support successful student outcomes | 1 | 1 | VPSE | 3 | 5 | 15 | 25 | 5 | Score incr. 10 to 15 RED BoM 8/20 | Risk 1 MAP.docx | Nov'20 |
| Students | Failure to establish optimal pedagogical model | 2 | 1 | VPSE | 1 | 5 | 5 | 20 | 5 | | Risk 2 MAP.docx | Nov'20 |
| Students | Failure to achieve good student outcome/progression levels | 3 | 1 | VPSE | 2 | 5 | 10 | 15 | 5 | | Risk 3 MAP.docx | Nov'20 |
| Students | Failure of the College's Duty of Care to Students | 21 | 1 | VPSE | 2 | 5 | 10 | 20 | 4 | Score incr. 5 to 10 AMBER | Risk 21 MAP.docx | Oct '20 |
| Growth and Development | Failure to realise planned benefits of Regionalisation | 4 | 1 | Pr/DPr | 3 | 3 | 9 | 20 | 3 | | Risk 4 MAP.docx | Aug '20 |
| Growth and Development | Negative impact upon College reputation | 6 | 1 | VPCDI | 3 | 4 | 12 | 25 | 5 | RED to Amber PNC 08/20 | Risk 6 MAP.docx | Nov '20 |
| Growth and Development | Failure to achieve improved business development performance with stakeholders | 7 | 1 | VPCDI | 5 | 5 | 25 | 25 | 5 | Amber to RED DC 4/20 | Risk 7 MAP.docx | Nov'20 |
| Growth and Development | Failure to achieve improved performance | 8 | 1 | VPSE/ DirP | 2 | 5 | 10 | 20 | 5 | | Risk 8 MAP.docx | Aug'20 |
| Growth and Development | Failure to attract, engage, and retain suitable staff | 9 | 1 | EDHR | 2 | 2 | 4 | 20 | 3 | | Risk 9 MAP.docx | Oct'20 |
| Growth and Development | Failure to achieve taught degree awarding powers | 26 | 1 | VPCS | 3 | 4 | 12 | 20 | 3 | Score decr. 16 to 12 AAC 9/20 | Risk 9 MAP.docx | Sept'20 |
| Processes and Performance | Negative impact of statutory compliance failure | 10 | 1 | CSP | 2 | 5 | 10 | 20 | 5 | | Risk 10 MAP.docx | Sept'20 |
| Processes and Performance | Failure of Compliance with the General Data Protection Regulations (GDPR) | 24 | 1 | DPr | 4 | 4 | 16 | 25 | 5 | Score incr. 12 to 16 AC 02/20 | Risk 24 MAP.docx | Aug '20 |
| Processes and Performance | Failure of Corporate Governance | 11 | 1 | Pr/CSP | 1 | 5 | 5 | 20 | 5 | | Risk 11 MAP.docx | Sept '20 |
| Processes and Performance | Failure of Business Continuity | 12 | 1 | VPCS/ CSP | 3 | 4 | 12 | 25 | 4 | Score decr. 20 to 12: AAC 05/20 | Risk 12 MAP.docx | Sept '20 |
| Processes and Performance | Failure to manage performance | 13 | 1 | VPSE/ DirP | 1 | 4 | 4 | 20 | 4 | | Risk 13 MAP.docx | Aug'20 |
| Processes and Performance | Negative impact of Industrial Action | 14 | 1 | EDHR | 3 | 4 | 12 | 25 | 4 | | Risk 14 MAP.docx | Oct'20 |
| Processes and Performance | Failure of IT system security | 25 | 1 | VPCS | 2 | 5 | 10 | 25 | 5 | | Risk 25 MAP.docx | Aug'20 |
| Finance | Failure to achieve operating surplus via control of costs and achievement of income targets. | 15 | 1 | VPCS | 5 | 4 | 20 | 25 | 4 | Score decr. 25 to 20 FPRC 09/20 | Risk 15 MAP.docx | Sept '20 |
| Finance | Failure to maximise income via diversification | 16 | 1 | VPCS/ VPCDI | 5 | 5 | 25 | 25 | 5 | Amber to RED DC 4/20 | Risk 16 MAP.docx | Nov '20 |
| Finance | Failure to obtain funds from College Foundation | 20 | 1 | VPCS | 1 | 4 | 4 | 20 | 4 | | Risk 20 MAP.docx | Sept '20 |
| Finance | Negative impact of Brexit | 22 | 1 | VPCS/ DCS | 5 | 2 | 10 | tbc | 5 | | Risk 22 MAP.docx | Sept '20 |
| Finance | Failure to agree a sustainable model and level of grant funding within Glasgow Region | 23 | 1 | VPCS | 3 | 4 | 12 | 25 | 5 | | Risk 23 MAP.docx | Sept'20 |
| ALL | Failure to manage acute threats relating to coronavirus outbreak | 27 | 1 | Pr/DPr | 4 | 4 | 16 | 25 | 4 | Score incr. 12 to 16: AAC 09/20 | | Sept '20 |

Key:
Pr - Principal
DPr - Depute Principal
VPSE - Vice Principal Student Experience
VPCS - Vice Principal Corporate Services
VPCDI - Vice Principal Corporate Development/Innovation
CSP - College Secretary/Planning
EDHR - Executive Director of Human Resources
Dirp- Director of Performance
DCS - Director of Corporate Support
AAC - Audit& Assurance Committee

Risk Score Matrix

Likelihood

| Trend | | | | | | | | |
|--------------------|--------|--------|--------|--------|--------|--------|--------|--------|
| Date | Jun-17 | Dec-17 | Jun-18 | Dec-18 | Jun-19 | Dec-19 | Jun-20 | Dec-20 |
| Average Risk Score | 10 | 9.56 | 9 | 9 | 9.43 | 8.95 | 11.2 | |

Note comment

| N.B. Closure of low-scoring risks will upwardly impact upon avera | age risk score. |
|---|-----------------|

| | | ptable Score | Acce Risk | | Acceptable Risk Score | | |
|----------------------------------|-----|-----------------|--------------|-------|--------------------------|-------|--|
| Tolerance vs Risk Score | 1-3 | 4-5 | 6-9 | 10-12 | 15-16 | 20-25 | |
| Risk Management Level | 1 | 2 | 3 | 4 | 5 | 6 | |
| of Tolerance (Able to Accept) | Lo | ow | Med | lium | High | | |